Quality Policy

To provide effective, professional and impartial assessment and certification services that enable each of our clients to add value to their business

To achieve this, we will:

- Operate certification schemes in compliance with ISO/IEC 17021-1 and other applicable parts, ISO/IEC 17065 and any further referenced standards/ specifications.
- Ensure that all staff, assessors, inspectors, testing bodies and anyone involved in the implementation of our system have the necessary expertise necessary expertise, experience, and competence to carry out their responsibilities and tasks as defined in the system.
- Ensure that impartiality is presented at all levels within our system through identification, review, and documentation at all stages, and we analyze, evaluate and respond to all possible conflicts of interest throughout our operations.
- Understand client audit requirements and market expectations.
- Manage and review each audit to ensure all requirements are met.
- Ensure all our staff understand our quality policy and objectives.
- Work with the Governing Board to maintain high standards of professionalism and impartiality in certification.

We recognize that each and every member of staff of SCS Pte Ltd and our subcontract staff have a part to play in achieving client satisfaction.

All are responsible for ensuring that their contribution is effective and satisfies the person they are assisting.

Managing Director
SOCOTEC CERTIFICATION SINGAPORE PTE. LTD.

Workplace Safety & Health Policy

SOCOTEC Certification Singapore Pte. Ltd. Recognized the safety and health of its employees and the protection of the environment to be an important part of its operation.

In supporting this philosophy, our company is committed towards the prevention of injury and ill health to personnel, damages to the property and the environment by:

- Adopting and carrying out all work per risk assessment and safe working procedures that comply with relevant acts, regulations, standards, and codes of practice.
- Providing our personnel with safe and well-maintained equipment for their work activities.
- Complying with all applicable WSH legal and other requirements.
- Embracing the SGSecure movement and eliminating the terror threats to our staff and the public by ensuring that control measures are in place.
- Providing training to all our employees to enhance their competence and awareness.
- Establish, implement, and maintain an updated risk assessment and continually improve its effectiveness.
- Communicate this policy to our employees and auditors to ensure they are aware of their individual WSH roles and responsibilities.

This Workplace Safety & Health Policy will be reviewed at least once a year to ensure its effectiveness, suitability and applicability and it will be made available to all interested parties.

Managing Director
SOCOTEC CERTIFICATION SINGAPORE PTE. LTD.