



Our Quality Policy is:

To provide effective, professional and impartial assessment and certification services that enables each of our clients to add value to their business.

In order to achieve this we will:

- Operate Certification Schemes in compliance with ISO/IEC 17021-1 & other applicable parts, ISO/IEC 17065 and any further referenced standards/specifications.
- Ensure that all staff, assessors, inspectors, testing bodies and anyone involved in the implementation of our system have the necessary expertise, experience and competence to carry out their responsibilities and tasks as defined in the system.
- Ensure that impartiality is presented at all levels within our system through identification, review and documentation at all stages, and we analyse, evaluate and respond to all possible conflicts of interest throughout our operations.
- Understand client audit requirements and market expectations.
- Manage and review each audit to ensure all requirements are met.
- Ensure all our staff understand our quality policy and objectives.
- Work with the Governing Board to maintain high standards of professionalism and impartiality in certification.

We recognise that each and every member of staff of SCS Pte Ltd and our sub-contract staff have a part to play in achieving client satisfaction.

All are responsible for ensuring that their contribution is effective and satisfies the person they are assisting.

A handwritten signature in black ink that reads 'David Cheng'. The signature is written in a cursive style with a horizontal line underneath the name.

Managing Director
SOCOTEC Certification Singapore Pte Ltd